TWIN LAKES FIRE SAFE COUNCIL

The mission of the Twin Lakes Fire Safe Council is to protect our community and surrounding native eco-system from the effects of catastrophic wildfire through education, outreach, strategic planning and action.

REVERSE 9-1-1 EMERGENCY CALLING SYSTEM

The "CODE RED" Reverse 9-1-1 Calling System is a high volume - high speed automated phone system that sends a recorded message from the Bridgeport Fire or Sheriff's Department to phone numbers within the Twin Lakes geographical area. In case of emergency, each resident will receive a phone call advising them of what the emergency is and provide direction related to the threat. If there is a fire emergency in the Twin Lakes community, the message would be customized and would typically tell residents that the caller is the Fire Department, the location of the fire event and when the resident should evacuate. The message may also inform the resident where they should go for safety. If the number called is busy or does not answer, the computer will redial that number 3 times in an attempt to deliver the message.

The County's CODE RED system is automatically set up using the phone company's 9-1-1 database and only your primary Twin Lakes phone number is registered. However, it is possible to register a secondary phone number which will cause BOTH the primary and secondary numbers to be contacted in the event a call goes out for the address specified. For example, if you are not at your Twin Lakes residence when the CODE RED system is activated, you may wish to be notified at at a secondary number such as your work, cell phone, or other residence.

To manually enter an additional phone number to receive automated messages during an emergency you must go to the following internet links;
1. Link to www.monosheriff.org
2. Click on the "Reverse 911/Code Red" tab located on the lower left page. This tab will direct you to the Code Red internet website.
3. Complete the fields to establish your primary and secondary numbers.
4. REMEMBER your TWIN LAKES phone number should be your "Primary" number.
5. Verify your home position on the geo-reference map. You may adjust your home location on the map if necessary.
6. The system allows you to launch a test call to verify connection.

Your information will remain completely private and will only be made available to notify you of emergency situations.